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for one to work in the customer service they have to have a lot of patience and know how to talk to a client how long have you been a customer service attendant take up the customer service challenge quiz below and see just how much qualified you are for the vacant position within the organization, **call center customer service rep test psychtests** - call center customer service rep test take this test to find out more about what call center customer service involves and if you have the traits and skills needed to thrive in this occupation this test is made up of three types of questions scenarios self assessment and cognitive exercises, **call center skills testing computer software skills test** - call center skills testing the call center customer service scenario audio test aims to assess whether the test taker can determine the most appropriate response to a myriad of basic call center situations these situations are mainly customer service driven but there are also questions about creating effective call center environments, **kenexa proveit call center environment test answers** - 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